

First-time hiring checklist

Use it for any artisan: plumber, electrician, AC technician, tailor, mechanic and more. Tick as you go.

1 Before you hire

- ☐ Describe the job clearly and take 2–3 photos of the problem
- ☐ Get 2–3 quotes so you know the fair price
- ☐ Check verified badges, work photos and reviews
- ☐ Ask if the price is workmanship only, and what parts cost
- ☐ Agree the start date and how long the job will take

2 Agree in writing

- ☐ Put the full price and what it covers in the app chat
- ☐ Agree how you'll pay: part at the start, the rest at the end
- ☐ Ask who buys materials, and keep every receipt
- ☐ Agree they'll fix problems from their own work
- ☐ Share your exact address only with the person you hire

3 During the job

- ☐ Be there at the start, or have someone you trust there
- ☐ Keep old parts until the job is finished
- ☐ Ask before any extra work that changes the price
- ☐ Keep valuables and documents out of the work area

4 When it's done

- ☐ Test everything: taps, switches, sockets, cooling, fit
- ☐ Pay the balance only when you're satisfied
- ☐ Mark the job complete in the app
- ☐ Leave an honest review to help the next customer

! Stop and think if they...

- ! Ask for the full payment before starting
- ! Won't show receipts for parts they buy
- ! Pressure you to decide immediately
- ! Won't give a price until the work is underway
- ! Ask you to pay outside what you agreed in the chat
- ! Take shortcuts with safety (wiring, gas, generators indoors)